

WAITUTU FOREST LODGE

Booking Options and Cancellation Policy

<u>Booking Options:</u>	<u>Price</u>
Accommodation - Adult or Child	\$50
Youth Educational Groups	\$40
Entire Lodge (fixed price) - 21 beds	\$900
Linen Pack	\$25
Towel & Flannel Pack	\$5
Use of Chiller - 1st day	\$10
Use of Chiller - Subsequent Days	\$5
Tractor/Trailer Transport or gear	\$20

Prices are subject to change.

Payment for Bookings

Payment is due in full, within 7 days of making the booking, at which point the booking will be confirmed. This time frame will be strictly adhered to, to allow re-booking of accommodation which is not confirmed. Extra guests can be added to a booking, depending on availability, and payment made as above at the time of booking.

If an amendment results in a reduction of guest numbers, or a shortening of the stay, each reduction will be treated as a cancellation.

Cancellations

Cancellation by a Client:

If a client wishes to cancel a booking, the cancellation must be forwarded in writing and the following refund values will be applied:

1. Prior to 8 weeks of the booked date – 100% of the total cost, less a 10% cancellation fee.
2. Within 4–8 weeks of the booked date - 50% of the total cost.
3. Within 4 weeks or less of the booked date – no refund will be given.

Cancellation by a Jet-boat or Helicopter Operator:

Occasionally a jet-boat or helicopter operator needs to cancel a trip due to weather conditions or other unforeseen circumstances. If this occurs, options may include delaying the booking for a day or two depending on availability, transferring the booking to another date, or a refund.

Insurance

You may wish to arrange travel/cancellation/medical insurance to guard against loss of costs associated with any cancellation or delay of your trip.